

Appendix 16^[1]

(to Article 251 § 2 sentence 1 number 2 letter a)

Model for the form for informing the passenger, if the intermediary of related travel services is not a carrier with whom the passenger has concluded a contract comprising the return transport and the mediation takes place in accordance with § 651w paragraph 1 sentence 1 number 1 of the Civil Code (*Connected travel service – mediation of two further travel services*)

When booking additional travel services for your trip via DH Lifestyle GmbH Jaz in the City & House of Beats, Lyoner Straße 25, 60528 Frankfurt am Main following the selection and payment of a travel service, you can NOT make use of the rights applicable to package holidays under Directive (EU) 2015/2302.

Therefore, DH Lifestyle GmbH Jaz in the City & House of Beats, Lyoner Straße 25, 60528 Frankfurt am Main is not responsible for the proper provision of such additional travel services. In case of problems, please contact the respective service provider.

However, if additional travel services are booked for the same visit [2], these travel services become part of related travel services. In this case, DH Lifestyle GmbH Jaz in the City & House of Beats has the protection required by EU law for the reimbursement of your payments to Jaz Hotel GmbH for services not provided by DH Lifestyle GmbH Jaz in the City & House of Beats due to the insolvency. Please note that this does not result in a refund in the event of insolvency of the service provider concerned.²

[4]³

Jaz Hotel GmbH has concluded insolvency protection with (5).⁴

Travellers can contact this institution or, where applicable, the competent authority ([6]) if they are refused travel services due to the insolvency of Jaz Hotel GmbH.⁵

Note: This insolvency protection does not apply to contracts with parties other than DH Lifestyle GmbH Jaz in the City & House of Beats, which can be fulfilled despite the insolvency of the company DH Lifestyle GmbH Jaz in the City & House of Beats.⁶

[7]⁷

Design instructions:

- [1] Either "our company" or "the company (insert: company/name of the intermediary of related travel services)" must be inserted here.
- [2] Here is to insert:
 - a) if the information is made available on a website for electronic commerce: either "the booking portal of our company" or "the booking portal of the company (insert: company/name of the intermediary of related travel services)",
 - (b) where the information is provided in the simultaneous physical presence of the traveller and the intermediary of related travel services: either "our company or in the same contact with it" or "of the company (insert: company/name of the intermediary of related travel services) or in the same contact with it".
- [3] The company/name of the intermediary of related travel services must be inserted here.
- [4] If the information is made available on a website for electronic commerce, the hyperlink button labelled "Further information on insolvency protection" must be inserted here, after which the information in the second box is made available. Where the information is provided with the simultaneous physical presence of the traveller and the intermediary of related travel services, the information in the second box shall be added immediately below the first box.
- [5] Here is to insert:
 - a) if there is a case of § 651w paragraph 3 sentence 4 in conjunction with § 651s of the Civil Code: name of the institution providing insolvency protection,
 - b) in all other cases: name of the customer money insurer (§ 651r paragraph 3 of the Civil Code).
- [6] Insert here:
 - a) if there is a case of § 651w paragraph 3 sentence 4 in conjunction with § 651s of the Civil Code: contact details of the institution providing insolvency protection and, if applicable, the name and contact details of the competent authority,

including the address of the place where it has its registered office, the e-mail address and the telephone number,
b) in all other cases: contact details of the customer money insurer (§ 651r paragraph 3 of the Civil Code) including the address of the place where he is established, the e-mail address and the telephone number.


[7] Here is to insert:

(a) where the information is made available on an e-commerce website, the hyperlink button labelled 'Directive (EU) 2015/2302 in the form transposed into national law', after which it is redirected to the website www.umsetzung-richtlinie-eu2015-2302.de;

(b) where the information is provided in the simultaneous physical presence of the traveller and the intermediary of related travel services: 'Website where Directive (EU) 2015/2302 can be found in the form transposed into national law: www.umsetzung-richtlinie-eu2015-2302.de';

Footnotes

[1]

Anl. 16 angef. mWv 1.7.2018 by G v. 17.7.2017 (BGBI. I p. 2394). back to text 

2

[Official note:] If, in accordance with § 651w paragraph 3 of the Civil Code, there is no obligation on the intermediary of associated travel services to secure insolvency because he does not accept payments by the traveller for remuneration for travel services or only after their provision, these paragraphs shall apply. The same applies if such payments are credited to an insolvency-proof escrow account on the basis of a collection power of attorney issued by the agent for related travel services granted by the service provider.

3

[Official note:] If, in accordance with § 651w paragraph 3 of the Civil Code, there is no obligation on the intermediary of associated travel services to secure insolvency because he does not accept payments by the traveller for remuneration for travel services or only after their provision, these paragraphs shall apply. The same applies if such payments are credited to an insolvency-proof escrow account on the basis of a collection power of attorney issued by the agent for related travel services granted by the service provider.

4

[Official note:] If, in accordance with § 651w paragraph 3 of the Civil Code, there is no obligation on the intermediary of associated travel services to secure insolvency because he does not accept payments by the traveller for remuneration for travel services or only after their provision, these paragraphs shall apply. The same applies if such payments are credited to an insolvency-proof escrow account on the basis of a collection power of attorney issued by the agent for related travel services granted by the service provider.

5

[Official note:] If, in accordance with § 651w paragraph 3 of the Civil Code, there is no obligation on the intermediary of associated travel services to secure insolvency because he does not accept payments by the traveller for remuneration for travel services or only after their provision, these paragraphs shall apply. The same applies if such payments are credited to an insolvency-proof escrow account on the basis of a collection power of attorney issued by the agent for related travel services granted by the service provider.

6

[Official note:] If, in accordance with § 651w paragraph 3 of the Civil Code, there is no obligation on the intermediary of associated travel services to secure insolvency because he does not accept payments by the traveller for remuneration for travel services or only after their provision, these paragraphs shall apply. The same

applies if such payments are credited to an insolvency-proof escrow account on the basis of a collection power of attorney issued by the agent for related travel services granted by the service provider.

7

[Official note:] If, in accordance with § 651w paragraph 3 of the Civil Code, there is no obligation on the intermediary of associated travel services to secure insolvency because he does not accept payments by the traveller for remuneration for travel services or only after their provision, these paragraphs shall apply. The same applies if such payments are credited to an insolvency-proof escrow account on the basis of a collection power of attorney issued by the agent for related travel services granted by the service provider.