



**The present English translation shall be only for the purpose of information and is not legally binding. Only the German version forms the legal basis for the insurance.**

**Secured payment certificate for travel services pursuant to sections 651r German Civil Code (BGB)**

Insurance policy no.: 403 90 101095100

**This secured payment certificate is valid for the person making the booking and all fellow-travellers.**

The secured payment certificate shall only apply to package holidays which were booked until 01.04.2023 ; the start or beginning of the journey has no significance for its validity.

In the event of the insolvency of  
Steigenberger Hotels AG  
Lyoner Str. 25  
60528 Frankfurt am Main

The traveller shall have a direct claim against the insurer named below under the legal conditions within the meaning of sec. 651r para. 4 German Civil Code (BGB).

The insurer's obligation to pay for the services to be provided is limited to 1 million euros for each insolvency case. If this sum is not sufficient for all travellers, the individual service claims of the travellers shall be reduced in proportion to the total amount of their claims.

For **claims** please contact:  
R+V Allgemeine Versicherung AG  
Raiffeisenplatz 1  
65189 Wiesbaden  
Telephone: +49 611 533-5859

**Insurer:**  
R+V Allgemeine Versicherung AG  
Raiffeisenplatz 1  
65189 Wiesbaden

**R+V Allgemeine Versicherung AG**

Dr. Klaus Endres

Julia Merkel

R+V Allgemeine Versicherung AG, Vorsitzender des Aufsichtsrats: Generaldirektor Dr. Norbert Rollinger.  
Vorstand: Dr. Klaus Endres, Vorsitzender; Jens Hasselbacher, Tillmann Lukosch, Julia Merkel, Marc René Michallet.  
Sitz: Raiffeisenplatz 1, 65189 Wiesbaden, Handelsregister Nr. HRB 2188, Amtsgericht Wiesbaden, USt-IdNr. DE 811198334